

Terms and Conditions of Sale (Dealership)

Pricing

All prices in this Fudakang Industrial LLC. Dealer Price List (excluding NJ 7.000% Sales Tax) are subject to change without notice. Fudakang Industrial ("Fudakang") is not responsible for any inadvertent errors in this Dealer Price List.

Minimum Orders

There is a minimum order requirement of \$50.00. Any order below this minimum will be assessed a \$5.00 service charge.

Freight/Shipping

All sales are F.O.B. Plainsboro, New Jersey;

Unless otherwise stated in writing, all freight charges are prepaid and added to the customer's invoice. Fudakang may, in its sole discretion, select the carrier for shipments, unless specific shipping instructions are provided on the purchase order. Prices shown are based on standard domestic packaging.

Payment term

All payments are due upon receipt of the invoice before shipment. Payment forms are flexible and accepted by: (1) CASHIER'S CHECK, (2) MONEY ORDER OR (3) CREDIT CARDS. *****If you paid by business check for your order, please allow up to 10 banking days after receipt for clearance of funds before the order is processed. Any returned check will be charged \$35.00 H/C by Fudakang Industrial LLC.**

Edit my order

If you wish to edit or change your order after it has been placed, you can either contact the sales reps who is in a service of you in your area or simply send us an **email** explaining what you wish to change. If your order has already been processed, you will not be able to modify or change your order.

Cancel my order

If you wish to cancel your order after it has been placed, you can either contact the sales reps who is in a service of you in your area or simply send us an **email** asking us to cancel your order. If your order has already been processed, you will not be able to cancel your order; however, you may refuse the package for a full refund/credit. Customer Service 1-866.255.0086, 24 hours a day / 7 days a week.

Claims

Loss or damage in transit is at buyer's risk. All claims for breakage, damage or loss must be reported to the carrier immediately. If concealed damage is discovered upon unpacking, contact the Fudakang Customer Service Department immediately. Shortage, lost or missing merchandise is the responsibility of Fudakang only after the following precautionary measures have been taken: **(i) do not sign the delivery ticket unless all packages specified on the Bill of Lading are accounted for, if the receipt has been signed for total delivery, carriers assume no responsibility; (ii) check your master Packing Slip for drop shipped items, or those on back order that will be delivered separately.** Fudakang cannot be responsible for any loss, damage, detention or delay caused by the elements: fire, strike, insurrection, riot, shortage of goods or transportation, civil or military authority, or by any other cause which is unavoidable or beyond Fudakang's reasonable control.

Returns

A **Return of Merchandise Authorization (RMA) number is required** for all returned merchandise. Please call Fudakang's Customer Service Department to obtain your RMA number. All return shipments must be shipped prepaid and clearly marked with the RMA number issued by Fudakang. Upon receipt of an authorized return, a credit will be issued (monetary refunds will not be given). Returned goods must be in resalable condition, and may not be older than 90 days. Freight collect returns will not be accepted. Damaged merchandise or items requiring repackaging will be billed at full repair cost. In addition, Fudakang reserves the right to refuse such shipments. Fudakang's Customer Service department reserves the right to make the final determination as to whether the specific warranty is applicable to the returned item. Fudakang retains the right to use its discretion as to whether the product under warranty will be repaired or replaced.

Limited Warranty

All specific product warranties are stated within their respective packaging. All regular cataloged Fudakang Industrial products, which prove to be defective in material or workmanship within the warranty period, will be repaired or replaced when returned prepaid to Repair Department. All quantities are in each unless otherwise noted. Measurements are approximate: actual product may vary. Product specifications are subject to change.

Fudakang Industrial LLC strives to ensure the accuracy and integrity of all information. However, we are not responsible for any errors or omissions. Fudakang Industrial LLC. reserves the right to correct any errors, inaccuracies or omissions and to change or update information in this Price List and Catalog at any time without prior notice.